

Step 1: Launch Bootloader mode on keypad

Close the Azeron software and unplug your keypad. Hold the buttons indicated while plugging your keypad in. Once plugged in, release them after at least 2 seconds.



Classic



Compact



Cyborg



Cyborg Compact

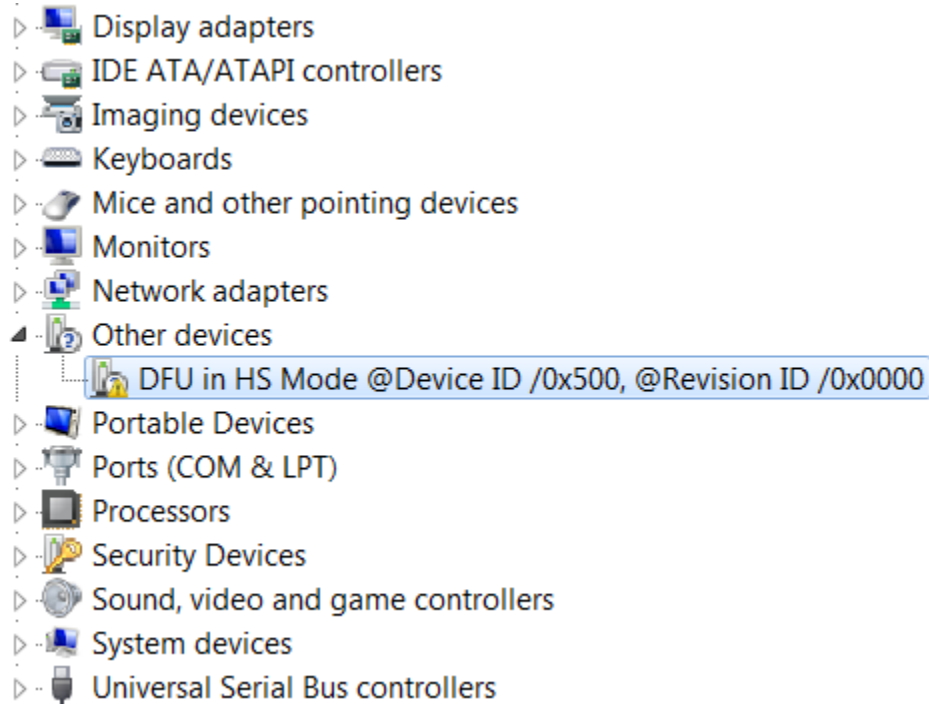


Step 2: Find Device

Open Device Manager: Right click on the Start Menu and click on Device Manager, or hit the windows key and type in Device Manager.

Look for one of the below devices.

If you find this device, skip to [Step 4](#):

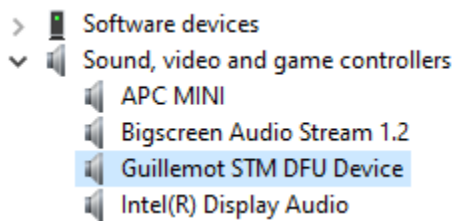


If you find this device, go to [Step 3](#):



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If you find this device:



Delete these 2 folders

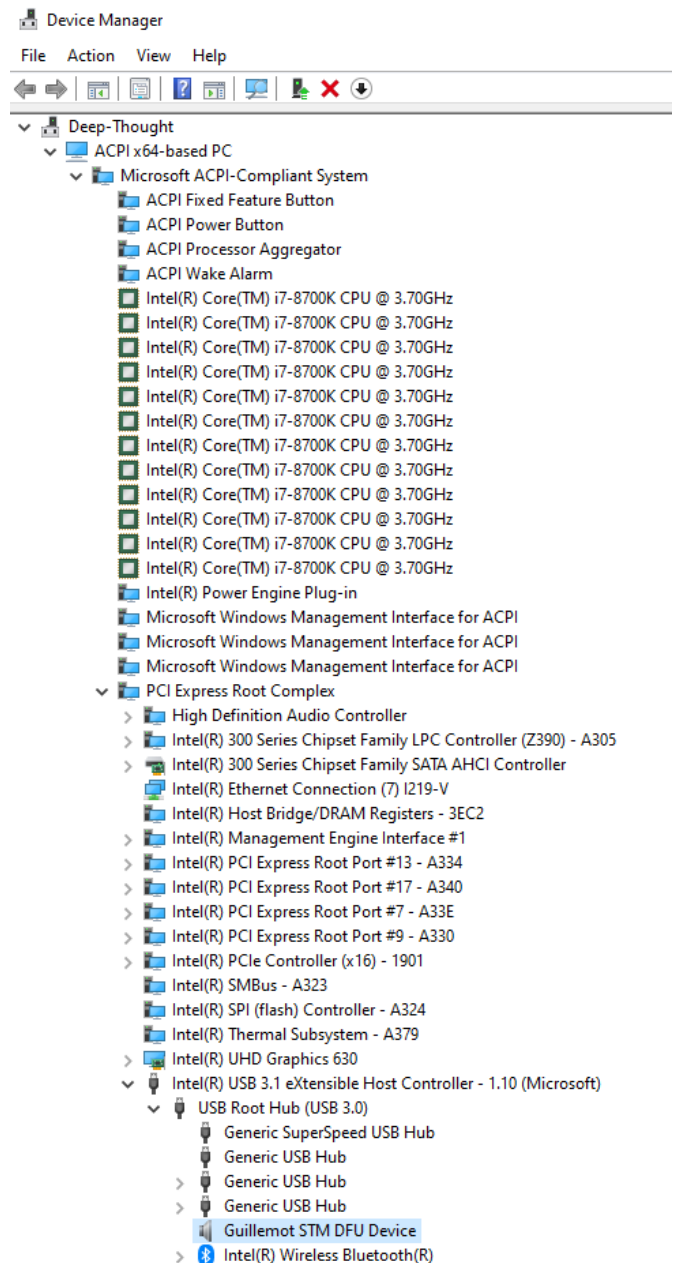
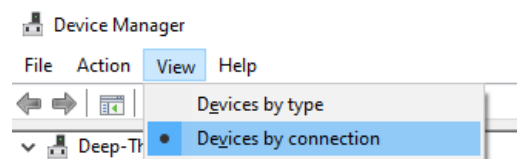
-C:\Program Files\Guillemot

-C:\Program Files(x86)\Guillemot

Then go to [Step 3](#).

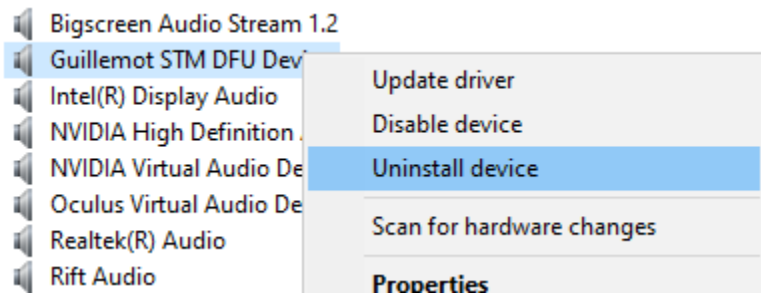
If you are unable to find any of the above devices, look for something similar (will contain “DFU” in the name).

If you are still having trouble finding the device, you can try viewing by connection. This way, every USB device will be listed together (see picture to the right)

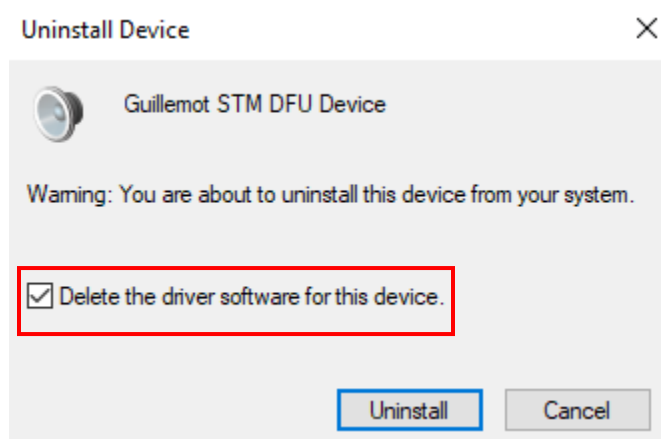


Step 3: Uninstall Driver

Right click on the device and click on Uninstall device:



Be sure to check the box:



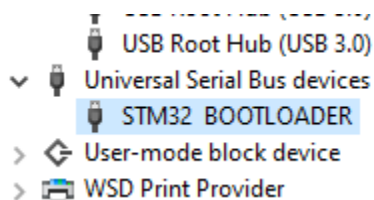
Step 4: Install Driver

Run STM32Bootloader.bat

C:\Program Files\Azeron\Azeron Software\drivers\DFU_Driver

Step 5: Verify Driver

Unplug your keypad. While holding the keys indicated in Step 1, plug it back in, then release the keys after at least 2 seconds. You should now see this in Device Manager:



If you do not see this in Device Manager, try restarting your computer. If it's still not there (don't forget to hold the keys down again while plugging in your keypad), please post on the discord to contact a Moderator.

Step 6: Update Keypad

Unplug your keypad again, launch the Azeron Software, then plug your keypad back in and attempt to update normally.